

WILTSHIRE POLICE



Right Care Right Person Health and Wellbeing Board 21st March



Principles of RCRP

1. Members of the public have the right to receive the “Right Care from the Right Agency
2. The Police should concentrate on “Core Role of Policing”
3. Understanding the Police’s Legal Duty to attend
4. Partnership working
5. Ensuring staff are correctly trained and supported to make the right decisions

Governance structure:

Executive Group

- Chaired by DCC
- Made up of executives from each agency
- Meets Monthly
- Will sign off MOU and any associated policies or procedures

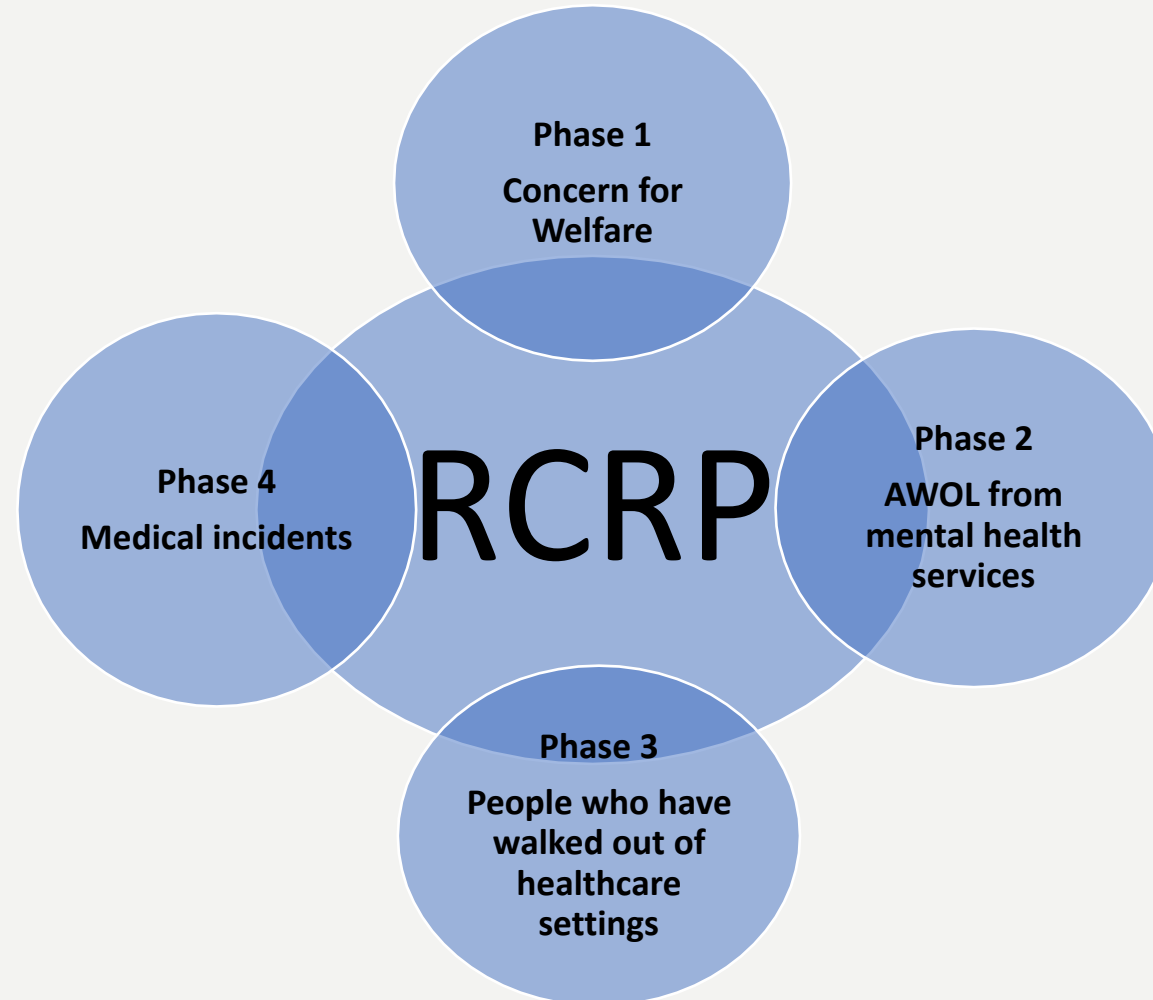
Strategic Group

- Chaired by Ch/Supt
- Oversees the design and implementation of RCRP
- Will work through any process issues and thematic disagreements
- Meeting weekly

Task And Finish Group

- Chaired by a police inspector, with operational staff from all the agencies invited.
- Have designed the processes and written the MOU
- Will act as the first stage in the escalation process.
- Sit weekly currently, but daily on implementation

Phased Implementation



Monthly 'Concern for Safety Logs'

	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24
Total Logs	693	770	701	707	763	762	688	767	705	653	646	668
Logs Attended	500	533	468	476	564	500	489	570	499	427	432	456

January 2024 broken down.

Total Logs =	668		
Attended =	456	Per day =	15
Immediate response=	97		
Priority Response=	269		
Scheduled Response=	64		
No Deployment (Actual Attendance)	25		
Priority ASB	1		
(Total not including immediate)			
Total =	359	Per Day =	11.5

Immediate Response: An incident that is taking place and in which there is , or is likely to be a risk of:

- * Danger to Life
- * Use, or immediate threat of violence
- * Serious Injury
- * Serious Damage.

Police will still attend these

Priority Response: An incident that does not merit an immediate response, but where a resource deployment should be made on a priority basis, either because of:

- * the potential impact on the individual or the community.
- * the likelihood of reoccurrence or escalation.
- * the serial nature of the offence.
- * the vulnerability of the victim.

Police still likely to attend a significant number of these logs

Scheduled Response: Where a caller is assessed as a vulnerable victim, because of ASB or a concern for safety, and an immediate or priority attendance is not essential, but a response is required due to the vulnerability of the caller (in line with the Three Strands of Vulnerability).

Police unlikely to attend

January Location Data

The below numbers related to the logs attended that were not an immediate response

Location	Jan- Total	No. Per Day
Swindon	131	4
Trowbridge Hub	92	3
Salisbury Hub	74	2
Chippenham Hub	36	1
Devizes Hub	26	1

January data:

Number of calls subject to RCRP: 153

CONCERN FOR WELFARE 01/01/24 – 31/01/24											
PUBLIC						PARTNERS					
90						63					
PARTNERS											
SDH	GWH	RUH	NHS OTH	AMB	111	WCC	SBC	SCHOOLS	POLICE	PROB	OTHER
1	4	1	9	1	1	8	9	5	13	1	9

Policing Hub	Total
Chippenham	17
Devizes	11
Salisbury	36
Swindon	59
Trowbridge	30
Total	153

AWOL/WALK OUT OF HEALTHCARE 01/01/2024 – 31/01/2024			
GREEN LANE	SANDALWOOD	GWH	SDH
2	2	14	2

Implementation

- Go live 8th April Phase 1 + 2 + 3
- Expected all 4 phases within 4-6 months
- Multi-agency task and finish group established MOU
- New policies in place, alongside Equality Impact Assessment
- Decision making application developed for control room staff.
- Baseline data captured and new RCRP incident types from 8th April.
- Comms plan established internal and external.